The Cedar Rapids Public Library is honored to work with a dedicated, diverse group of community volunteers. Volunteers are vital to the library’s ability to effectively and efficiently meet its mission of advocating for literacy and lifelong learning. Volunteer assistance with programs, patrons, and materials engages individuals and organizations to invest in their library and strengthen their community.

Since 2013, the Cedar Rapids Public Library has engaged over 500 volunteers in a total of over 50,000 service hours. This year’s Annual Report focuses on the accomplishments of our volunteers in 2107 with an additional nod to the many highlights we have shared these past five years.

Thank you for being an important part of our past achievements, a meaningful contributor to our present success, and an invaluable part of our future! We would not be the library we are today without the gifts of time and talent from our volunteers.

"Simply put, the library would not be what it is today without the help of volunteers. The level of service we are able to provide to patrons is only possible because of the support we get from the community."

- Staff Survey, 2018
VOLUNTEER STATS 2017

300+ VOLUNTEERS

$165,000+ VALUE OF TOTAL VOLUNTEER HOURS

8,700 VOLUNTEER HOURS

80 NEW VOLUNTEERS

"They have kept the sorter room organized and moving along; they have made the shelves look extra-beautiful; they are fun, cheerful, friendly faces who I just enjoy interacting with. I feel like we have the superstars of the community working with us and I am grateful for all they do. I feel lucky to know them."

"From everyday functions to huge annual events, there's no way this library would run without the thousands of hours our volunteers contribute."
## “100 Hours Club” 2017

<table>
<thead>
<tr>
<th>Name</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gary Setter</td>
<td>363 hours</td>
</tr>
<tr>
<td>Prairie High School</td>
<td>281 hours</td>
</tr>
<tr>
<td>Cindy Dettman</td>
<td>279 hours</td>
</tr>
<tr>
<td>Jo Stone</td>
<td>224 hours</td>
</tr>
<tr>
<td>The Arc of East Central Iowa</td>
<td>198 hours</td>
</tr>
<tr>
<td>Sandy Steckler</td>
<td>198 hours</td>
</tr>
<tr>
<td>Michele Kelly</td>
<td>163 hours</td>
</tr>
<tr>
<td>Cindy Klein</td>
<td>161 hours</td>
</tr>
<tr>
<td>Sue Graham</td>
<td>154 hours</td>
</tr>
<tr>
<td>Four Oaks</td>
<td>148 hours</td>
</tr>
<tr>
<td>Karl Green</td>
<td>146 hours</td>
</tr>
<tr>
<td>Summer Dawson</td>
<td>137 hours</td>
</tr>
<tr>
<td>Lisa Schmidt</td>
<td>127 hours</td>
</tr>
<tr>
<td>Eleanor Cromwell</td>
<td>125 hours</td>
</tr>
<tr>
<td>Chet &amp; Mike Sullivan</td>
<td>124 hours</td>
</tr>
<tr>
<td>Judy Schreur</td>
<td>121 hours</td>
</tr>
<tr>
<td>Becca Lea</td>
<td>117 hours</td>
</tr>
<tr>
<td>Nancy Sauerman</td>
<td>116 hours</td>
</tr>
<tr>
<td>David Singer</td>
<td>112 hours</td>
</tr>
<tr>
<td>Lidia Graham</td>
<td>111 hours</td>
</tr>
<tr>
<td>Luke Johnson</td>
<td>107 hours</td>
</tr>
<tr>
<td>Dona Ditri</td>
<td>105 hours</td>
</tr>
<tr>
<td>Nancy Simon</td>
<td>100 hours</td>
</tr>
</tbody>
</table>

“I never cease to be amazed at the generosity of time and service volunteers are willing to give to the CRPL. We are so fortunate for each gifted hour, for each dusted shelf, for each smile of greeting to a patron!”

Library
HOLDS HUNTERS

1,919 hours

“Huge thank you to our Holds Hunters. What a wonderful group of people who work so hard to find materials so quickly! I love seeing all of them each day of the week and develop relationships with them.”

- Staff Survey, 2018

“We could not do the things we do without the assistance of our Holds Hunters. Thank you for making a difference for our patrons!”

- Staff Survey, 2018

SORTER ROOM ASSISTANT

1,170 hours

“We have some super Sorter Room Assistant volunteers who tackle this big job with energy and great attitudes. I’m grateful for these relationships.”

- Staff Survey, 2018

“I love to come into the Sorter Room and see you there, completely absorbed in the rhythm of the process - in the zone! Thanks so much for your behind-the-scenes action hero work!”

- Staff Survey, 2018
TOP 5 VOLUNTEER ROLES BY HOURS 2017

MEDIA MAINTENANCE

1,073 hours

“We love our Media Maintenance volunteers. We have a variety that come in and they each have their own individual way of making sure our movies are in the correct spot and the shelves look amazing!”

- Staff Survey, 2018

VOLUNTEER CORPS

975 hours

“I'd especially like to thank the program volunteers who show up at our events and help make them happen. We would not be able to have the impact on our community through these large scale events if we didn't have their help. It would be impossible. And the programs are fun but exhausting to do, so I'm especially thankful for their stamina and cheerful demeanor throughout everything we do.”

- Staff Survey, 2018
TOP 5 VOLUNTEER ROLES BY HOURS 2017

ADOPT-A-SHELF

664 hours

“Members of the Clean Team and Adopt-A-Shelf are very appreciated as they help keep the library clean and orderly.”

-Staff Survey, 2018

“Our volunteers have huge hearts: they care about the library and all of their hard work proves this. They are committed, professional, and are wonderful people to be around!”

“Through the donation of their time they have helped the library to become bigger, better, stronger. They helped us take this institution from good to GREAT!”
**VOLUNTEER PROGRAM HIGHLIGHTS 2013-2018**

**2013**

April – Volunteer program launches with Library Concierge, Holds Hunter, and Clean Team roles.

May – Volunteers present Summer Reading skits for Day of Caring to over 2,000 children.

August – Over 100 volunteers help with the Grand Opening of the Downtown Library.

**2014**

June – Prize Patrol volunteers start and help over 4,600 people sign up for Summer Reading.

July – Library hosts its first AmeriCorps VISTA member to help expand reading programs beyond the Library’s walls.

Fall – Volunteers from SecurityCoverage, Inc. partner with library staff to teach free computer classes to the public.

**2015**

January – Over 200 volunteers assist with the Library’s first Midwinter Renaissance Faire.

September – Adopt-A-Shelf volunteers join the team and reshelve over 1,700 books in the first three months.

September – Volunteers and staff team up for a door-to-door library card drive.

**2016**

Summer – Volunteers launch award-winning Summer Dare Everywhere program – delivering over 675 books to youth at the YMCA summer camps.

Summer – VISTA members and volunteers develop weekly outreach program to youth at Kids on Course University – reaching 417 kids each week.

Fall – YA Job Coach Program starts – connecting youth with disabilities to library volunteer opportunities.

**2017**

January – Volunteers inventory over 60,000 library materials at Ladd Library – increasing the first-time find rate of holds over 10%.

May – Library wins National Medal for Museum and Library Service award.

Summer – Library gets funding to bring on five Summer VISTA members to support summer programs.