

## Programming and Partnership Policy

The Library supports its mission to champion discovery, build connections, and strengthen community by developing and presenting programs that provide additional opportunities for information, learning, and entertainment.

Programming is an integral component of library service that:

- Expands the Library's role as a community resource
- Provides opportunities for lifelong learning
- Introduces people to Library resources
- Provides entertainment
- Expands the visibility of the library
- Encourages participation in civic life

Ultimate responsibility for programming at the Library rests with the Library Director, who administers under the authority of the Board of Trustees. The Library Director, in turn, delegates the authority for program management to the Programming Manager, who oversees this responsibility through the Programming Team and designated staff.

The Programming Team utilizes Library staff expertise, collections, services, technology, and facilities in developing and delivering programming. The Library's staff use the following criteria in making decisions about program topics, speakers, and accompanying resources:

- Alignment with library mission, vision, values and strategic goals
- Community needs and interests
- Availability of program space
- Treatment of content for intended audience
- Presentation quality
- Presenter background/qualifications in content area
- Budget
- Historical or educational significance
- Connection to other community programs, exhibitions or events
- Relation to Library collections, resources, exhibits and programs

In addition, the Library draws upon other community resources in developing programs and actively partners with other community agencies, organizations, educational and cultural institutions, and individuals to develop and present co-sponsored public programs. Professional performers and presenters that reflect specialized or unique expertise may be hired for Library programs; performers and presenters will not be excluded from consideration because of their origin, background, or views, or because of possible controversy. Library staff who present programs do so as part of their regular job and are not hired as outside contractors for programming.

When considering a partnership with an organization or individual for a program or service, the Library will first look to partners in the service area and will prioritize library resources and commitment based on the information below:

## Partnership Consideration Filter

|   |   | Access   | Strategic<br>Fit   | Level of<br>Impact                                      | Quality of<br>Service   | Brand  | Capacity   |
|---|---|--|--|---|---|--|--|
| : | 1 | Minimal<br>improvement in<br>reach to target<br>population;<br>provided other<br>places in the<br>City; difficult to<br>scale for relevant<br>population   | Weak alignment<br>with strategic<br>priorities   | Minimal impact on<br>patron experience                  | Unknown, mixed<br>or questionable<br>record of service<br>to participants and<br>past partners                | Possibly negative<br>press; partner<br>strength is<br>uncertain  | Requires us to<br>develop skills that<br>are not relevant or<br>devote resources<br>we don't have                  |
| : | 2 | Some<br>improvement in<br>reach to target<br>population  | Some alignment<br>with strategic<br>priorities; has<br>defined goals                   | Some impact on<br>patron experience                     | Promising record<br>of success; have<br>heard some good<br>things from past<br>partner                        | Uncertain or no<br>effect on brand;<br>stable partner  | Free to patrons<br>but no identified<br>funding, space,<br>staff available   |
| : | 3 | Reaches target<br>population who<br>would otherwise<br>not receive the<br>service  | Promising record<br>of success; have<br>heard some good<br>things from past<br>partner | Noticeable<br>improvement in<br>patron experience       | Significant record<br>of success;<br>multiple good<br>references from<br>past partners                        | Likely positive<br>press or other<br>attention; strong<br>partner  | Free to patrons<br>and funding,<br>space, staff<br>identified  |
|   | 4 | Reaches hard to<br>reach population<br>(e.g. homeless,<br>at-risk teens);<br>significant<br>demand and not<br>provided<br>elsewhere in<br>City; scale is<br>possible for<br>relevant<br>population | Ideal fit; cuts<br>across multiple<br>priorities; goals<br>are aligned                 | Will transform<br>patron experience<br>in relevant area | Outstanding track<br>record of success<br>documented by<br>experts; past<br>partners rave<br>about experience | Articles written<br>about it or a topic<br>at conferences<br>that position<br>CRPL as a leader<br>in the library field | Free to patrons<br>and CRPL has<br>time, funding,<br>staff, space &<br>desire to devote<br>those to<br>partnership |

All Library programs are open to the public. The Library's philosophy of open access to information and ideas extends to Library programming, and the library does not knowingly discriminate through its programming. Library sponsorship of a program does not constitute an endorsement of the content of the program or the views expressed by participants. Program topics, speakers and resources are not excluded from programs because of possible controversy.

Registration may be required for planning purposes or when space is limited. Programs may be held on site at any Library building or off site through community partners and outreach. Any sales of products at Library programs must be approved by the Library. Programs are not used for commercial, religious, or partisan purposes or the solicitation of business.

External organizations or individuals partnering with the Library on programs must coordinate marketing efforts with the Library's Community Relations Department.

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